

The Destructive Power of Water

Water is the single most long-term destructive substance in the indoor environment. Excess moisture or flooding can cause structures and personal property to rapidly deteriorate. The problem becomes more serious when the water is unsanitary or clean-up services are delayed.

The harmful effects of water are sharply reduced by prompt and effective intervention, especially within the first 24-48 hours. Even though the damage may look severe, clean-up and restoration can produce amazing results. From furniture to family dining tables, office computers to production machinery, SRS has successfully restored water-damaged structures and property for more than 20 years.



Water Damage Mitigation Services

Immediately after a flood or water damage occurs, SRS certified technicians assess the water damage and begin property and area water removal and drying. Moisture levels are measured and tracked to inhibit mould growth, and contents, furniture and wet carpet are removed for repair, cleaning or disposal.

If needed, SRS certified technicians will secure the property and remove floodwater debris.

- Water Extraction
- Debris Removal
- Pump Outs
- Carpet Extraction and Cleaning
- Structural Drying
- Pack Ups
- Humidity Control
- Tarping and Board-ups
- Moisture Monitoring and Drying Verification
- Odour Control and Deodorization – Odorox® Hydroxyl Treatment

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Water Damage Repair Services

After flood water is removed and moisture levels are safe, SRS experts can work with and organise builders to provide reconstruction services to return properties to pre-flood condition. Our specialists prepare complete damage appraisals with accurate restoration estimates. They work directly with insurance agents and adjustors to make sure all available coverage is received to minimise out-of-pocket costs, saving you time and money.

The SRS team can address any portion of water and flood damaged property reconstruction, including:

- Framing
- Roofing installation, repair and replacement
- Plasterboard removal, repair and replacement
- Masonry – foundations, brick work, slabs and walks
- Electrical installation, repair and replacement
- Plumbing installation, repair and replacement
- HVAC installation, repair and replacement
- Interior and exterior priming, sealing, painting, and finishing
- Wallpaper installation

Water Damage Clean-up and Repair

The restoration process is very scientific. To determine if your property can be restored or must be replaced, we evaluate three criteria:

- Amount of Property Damage
- Degree of Contamination
- Replacement Costs vs. Restoration Costs

If not promptly and properly dealt with, water damage can cause major business interruption, financial burdens and potential health risks.

Mould – Stop It Before It Starts

The window of opportunity to prevent mould growth and mould removal is measured in hours, not days or weeks. To prevent mould from developing, you need a fast response from a professional water damage restoration contractor like Specialised Restoration Services (SRS). Although really dangerous moulds are not an everyday occurrence, any mould has the potential to cause health problems and proper removal is critical.

From initial air quality testing and mould identification to safe removal methods, we make sure your property is repaired quickly and professionally.

Steps to a Water Damage

STEP ONE

When you call, our representative will guide you through several questions in which we will require to best handle your water emergency more quickly and efficiently. This initial contact is an important part of a prompt and effective restoration.



STEP TWO

We determine the class of water damage and what areas are affected. We can check for moisture in timber, concrete, walls and carpet. We take before photos before starting the job in which you may need for your insurance company (We will also provide a full report).



STEP THREE

The water extraction process removes most of the water from your property. We use a range of equipment to remove the water from your carpet and underlay. If necessary, carpet and/or underlay may be removed for proper drying of the sub-floor.



STEP FOUR

We will determine the best and most cost-effective way to dry your premises and we do this in the fastest way possible. Any furniture, carpet, or flooring- even the structure itself; will be dried and restored right away to minimise water damage.



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STEP FIVE

Odour in carpets and underlay is generally the result of bacteria. Appropriate treatments can be applied that break down the bacteria eliminating the odour and improving general health and atmosphere in your home or workplace. Some common causes of odour are urine, mould and bacteria.



STEP SIX

The last step is restoring your home or business back to its pre-water damage condition. The restoration step can be relatively minor, such as replacing the carpet and underlay, or could include major reconstruction, such as rebuilding entire rooms of a home or business.



Below are definitions and examples of water damage:

Dehumidification for Water Damage Clean-up

When a facility has flood or water damage, however minor, it is important to remove the moisture immediately in order to prevent mould growth. Specialised Restoration Services specialises in moisture control and dehumidification by locating the source of the water penetration, mapping the moisture in the facility and developing a drying plan.

Building dehumidification requires rapid response and thorough drying of materials in order to prevent future mould growth and allow you to reopen your facility. Our desiccant dehumidification moisture control process, in conjunction with fans and directed air movement, removes moisture from the air of affected facilities.

Our high volume desiccant dehumidifiers direct very dry air into areas damaged by water or moisture. Fast drying minimises the potential of further damage and helps you get back in business as quickly as possible.



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Wet Carpet Drying | Carpet Drying

During any water emergency, water naturally will seep into all porous materials in your home, including your carpet, carpet padding and subfloors. As a result, carpet de-lamination may occur which happens when carpet glue breaks down due to the presence of moisture and carpet layers separate from each other. This process damages your carpet layers beyond repair. Not to mention, standing water in carpets and paddings creates breeding grounds for different kinds of bacteria and other harmful particles that can be spread around your home very quickly. To prevent mould from growing and to prevent your carpet from delaminating, water must be extracted from carpet and padding underneath and drying of your wet carpet must be performed immediately. We can save your carpets!



Timber Floor Drying

Hardwood Floor drying requires special attention. Water will cause your floor to cup or warp if it is not extracted immediately. One of many additional concerns that may arise from water damage is mould which can grow in floor crevasses and in subfloors. Before you start ripping your wet flooring out, call us, we may save it for you.

Using specialty equipment that extracts water from wet hardwood floor is a must. This equipment gently pulls water out of the hardwood floor and pushes dry air in to remove any moisture left behind helping the hardwood floor settle properly and preventing mould from growing.

Recent Job Post: [SRS Blog – Bowling Disaster](#)



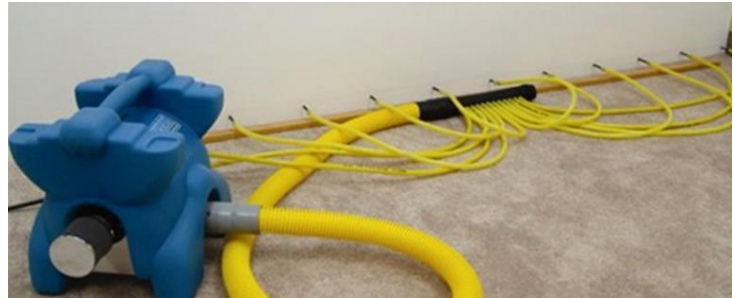
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Wall Drying

Water will create trapped pockets of moisture and saturation if it enters structural cavities. Wet walls and wet panelling can cause lots of structural problems if left alone. As a result, undetected saturation may cause odour, splitting or deterioration of walls, and further damage may cause collapsing of wet walls or mould growth. Wet walls create structural concerns which should be addressed immediately.

We use specialty equipment that injects your walls with dry air pushing the moisture out. It is important to understand the structure of a building to know where and how to inject walls. There is so much going on behind walls, and for that reason our technicians are trained to expect unexpected and approach wall drying procedures with great caution.

You don't have to rip your walls out! We may save them! Just ask our technicians to explain how we can do it and do it safely.



Cavity Drying | Cabinet Drying

After flood or other water damage, undetected moisture behind and inside of kitchen or other cabinets, will cause your wet cabinets to rot, delaminate, split, or crack and fixing these can be costly. Since most of the cabinets are usually made out of the plywood, de-lamination is most likely to happen. Leaving your cabinets wet for any prolonged period will result in mildew and mould build up including material damage and the only option you will be left with is to replace the walls and cabinets to prevent accidents from happening or the mould and mildew from growing.

When determined that cabinets can be salvaged, we and the least invasive techniques. Our teams specialise in drying techniques using in-place injection equipment to dry your cabinets inside out. High-power injector equipment not only dries cabinets but also the walls behind them by pushing the air into affected materials, preventing deterioration of your valued assets. Our trained technicians use the most up-to-date commercial dehumidification and air purifying equipment available, following all guidelines for indoor air quality.

